

# JORDAN FRANCO

## BRAND SERVICE SPECIALIST



Meet Jordan! He has been with DAR PRO Solutions for 4 years working as a Brand Service Specialist for National Accounts, but has recently received a well-earned promotion to Brand Equipment Install Coordinator. In his new role, he will be managing the installation of national customers from beginning to end. In the words of his teammates, "Jordan approaches his job with enthusiasm, and always makes sure Darling's customers receive the highest level of service."

Learn more about Jordan below!

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**Q: What is something you like about your role?**

A: One of my favorite parts about my job is the people I work with.

**Q: What do you like most about working for DAR PRO?**

A: On my team, I feel like I have the freedom to get work done how I see fit. I am able to learn from mistakes and grow on my own without feeling like I'm being micromanaged. It's also fulfilling to work with the corporate sides of different restaurants.

**Q: How do you impact the customer?**

A: I have been in customer service all my life. I am naturally good at talking to people. I enjoy giving customers the confidence that, when they deal with me, whatever their problem is will be solved and followed through to the end. I want them to know that they will be taken care of.

**Q: Did you always know about sustainability?**

A: No, but I have always been a big recycler. I am all about trying to make the world a better place and this company does that with what we do every day. I think that is really cool.

**Q: What do you like to do outside of work?**

A: I hang out with my wife and four kids a lot. I also like to watch football, basketball and play tennis.

**Q: What is your favorite fried food?**

A: Chicken Parmesan