

# PATRICK HOLMGREN

## CUSTOMER SERVICE REPRESENTATIVE



Before joining us in May, Patrick worked at an appliance repair company in the customer service and maintenance department. Patrick is a laid-back guy who loves to help people, which is why he chose to work in customer service. His team has said that "Patrick is a very quick learner who continues to ask great questions that lead to spontaneous learning opportunities. Despite this being his first customer-facing role, Patrick is excellent at rapport building with our customers."

[Learn more about Patrick below!](#)

**Q: What do you like most about your job?**

A: I like that I get to talk to so many different people every day. There's always a lot going on, and something different every day.

**Q: What is your favorite part about working for DAR PRO?**

A: My favorite part is the environment of the office. We still work hard, but we are also laid back. It's a nice balance.

**Q: If you had to choose three words to describe yourself, what would those words be?**

A: I would choose confident, determined, and genuine.

**Q: How would you describe your work style?**

A: I try to be as enthusiastic as possible with my work, it helps me keep a positive attitude!

**Q: How do you impact your customers?**

A: I try to be a good listener for my customers. It's important to know what they have to say so that we can help them the best way possible.

**Q: What do you like to do outside of work?**

A: I like to play video games and follow the stock market.

**Q: What is your favorite fried food?**

A: I love a good chicken fried steak, no restaurant in particular! It's good wherever you go.