

JESSICA JOURA

BILLING SPECIALIST



Meet Jessica! Jessica just celebrated her one-year anniversary of being on the DAR PRO accounting team, where she works as a billing specialist. Growing up in South Florida, she made the move from Fort Lauderdale to Dallas last summer to join our team. Although her first year was spent working from home, she has had a blast in Dallas so far and is looking forward to exploring the city more with her two dogs. The one thing she hasn't gotten used to just yet in Texas is the surplus of parallel parking. In the words of her teammates, Jessica is always willing to take on new projects, is an asset to the team and is very passionate about her work.

Learn more about Jessica below!

Q: What do you like about your role?

A: Even though it is accounting, and you work on your own often, I have a good relationship with my teammates. We get to act as an extended team with the customer, instead of being disconnected completely from each other. Having those pieces of connection to work together makes it more personal.

Q: What have you learned from working here at DAR PRO?

A: I think it's a unique industry, something I was not familiar with beforehand. Learning more about the company and its capabilities has been very interesting. I never thought about what companies did with their used cooking oil -- I didn't put much thought into it. I'm now more cognizant and aware about the full chain of events and behind-the-scenes.

Q: How do you impact the customer?

A: I work on monthly invoices directly with customers, and I get looped in on service questions that will be billed. With my brand account customers, the point of contact might not always be in the customer's accounting department, so I can explain and walk them through things. Being that bridge between the two companies and helping explain what's on their bill is a huge role I play into.

Q: What do you like to do outside of work?

A: I really enjoy working out. I just started back up on my goal of running a half marathon. I also like to spend time with my dogs. I adopted one as a rescue when I moved to Texas, so she was my first Texas buddy. I also have a red fox lab.

Q: What is your favorite fried food?

A: After a tough decision, I've decided that my favorite fried food is French fries, especially loaded fries or parmesan truffle fries!