

JASMIN GUZMAN

CUSTOMER SUPPORT SPECIALIST



Meet Jasmin! Jasmin just celebrated her four-year work anniversary. Although she currently acts as a customer support specialist, she has helped out on a number of teams like accounting and sales. Born and raised in Dallas, Jasmin loves to spend time with her family out on their ranch in Corsicana, where they have 14 dogs, 15 cows, 20 cats, one big pig, horses, ducks, chickens, turkeys, and finally, a few fish. And she even has six dogs of her own at her house! In the words of her teammates, Jasmin is a knowledgeable customer service specialist and has a portfolio of experience with the customers, plants and sales teams. She is always willing to jump in to help her teammates.

Meet Jasmin below!

Q: What is your favorite part about your role?

A: The calls are all different. I like the ones that make me think outside of the box, like a challenge. I get calls about new business and restaurant relocations. Some calls I have to use Google Maps to find out and visualize where the customers want their tank to be placed. Dealing with the different calls keep it exciting.

Q: What do you like most about working for DAR PRO?

A: It's a big company, but it feels like a family. They work with us to help us out with scheduling, and if I wanted to go to school, they would support me and work with me on that. I believe there are a lot opportunities here.

Q: What is the coolest thing that you have learned from working here?

A: The coolest thing I've learned is how our plants work and about the different machines they use. When I went to the Dallas plant, I learned how they store the processed cooking oil. I thought it was cool to learn how it all works, and it gave me a better picture to visualize when I talk to customers about our plants.

Q: How do you impact the customer?

A: I believe by listening to them, I can make a positive impact. I feel confident listening to the customer and answering them in a good manner. Some calls take 5 minutes, some take 20 minutes, but they are all important and good.

Q: What is your favorite fried food?

A: French fries from McDonald's or Wingstop.