

DANIELA PEREZ

SALES AND CUSTOMER SERVICE SPECIALIST



Meet Daniela! Daniela has been a part of the DAR PRO team since October 2018, when she started as a customer service specialist. For the past two years, Daniela has acted on our "Hybrid" team, which blends customer service and inside sales. When she is not at work, she likes to spend time with her family. They especially like to hold cookouts where they can hang out and have fun. In the words of her teammates, Daniela is energetic, detail oriented and a quick learner that has helped in the success of both teams.

Learn more about Daniela below!

Q: What does your role look like on the Hybrid team?

A: On the customer service side, I help existing customers when they call us. With inside sales, the customers are calling for new business. I think the role is good because we get a little bit of everything. We get to talk to customers both inside and out. You don't come into work doing the same thing each day.

Q: What is your favorite part about your role?

A: For me it would be helping the customers. You get to talk to good people. At the end of the day, they all need the same thing. It feels good being to help them and give them solutions. I like getting to interact with people. Every call is different.

Q: What is something special about your role?

A: I take our calls for our Spanish-speaking customers. When a call comes in, the call gets transferred to me or I get a message. Then I will speak to the customer and help them out. I am happy that we put these methods in place, so we are accessible to all of our customers.

Q: What is your team like?

A: We all work as a team well. We adapt so quickly, and we learn from each other. My coworkers are always eager to answer questions and help.

Q: What is your favorite fried food?

A: Pepperoni with pineapple pizza, extra well done. From anywhere, but especially Dominos.