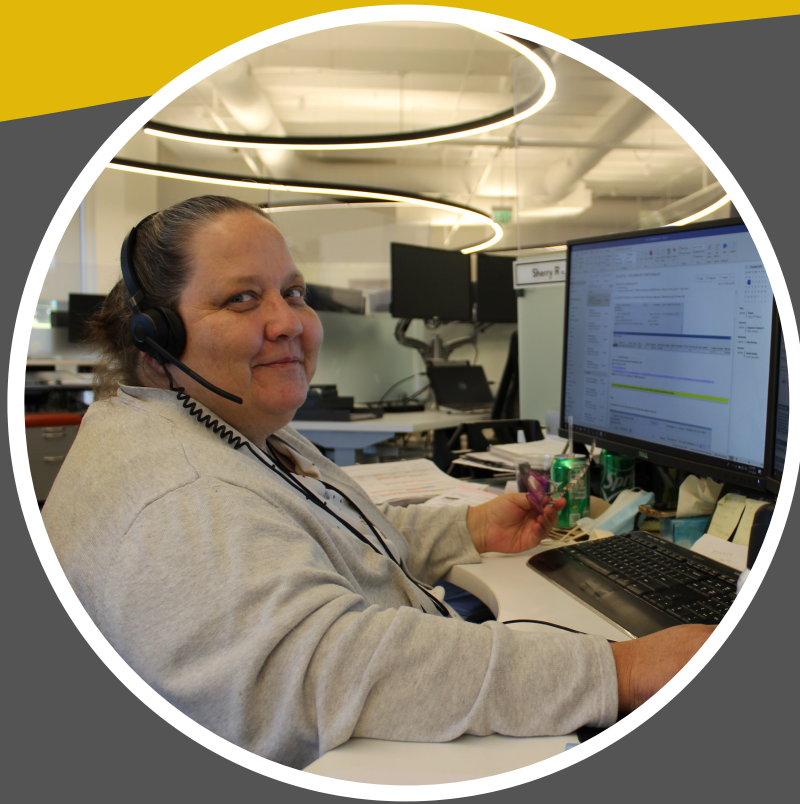


SHERRY REA

SALES & CUSTOMER SERVICE SPECIALIST



Meet Sherry Rea! "Oh my," where do we start? Sherry has been with DAR PRO since 2018, and works on our Customer Service and Inside Sales teams. Originally from South Georgia, Sherry has been in Texas for about 25 years. She has a full family: her husband of 35 years, three children, five grandchildren, two cats, a dog, and even five chickens. She is hardworking and dedicated to the customers, and she's always as busy as a "cat in a room full of rocking chairs."

Learn more about Sherry below!

Q: What is the best part of your job?

A: Right now with the Inside Sales and Customer Service hybrid team, learning something new. I like to challenge myself in learning something new with sales. Also the customers, I really enjoy talking to them on the phone.

Q: Who is a mentor to you?

A: In the office, I would have to say Cathy, our Customer Service Lead, and Jessica, our Inside Sales Manager. They are both so good at explaining things and making you feel wanted. If I ever have any questions, I always feel I can go to them. They work really hard and have our backs.

Q: How do you help the customer?

A: When the customers call in, they ask if they called the right person. They might be nervous, so I try to make them feel at ease so we can get a solution to their problem. I also just listen to them and let them talk. Having more of a conversation versus just talking at them.

Q: What do you like to do outside of work?

A: I like to garden. We [my family] grow pumpkins, kale, onions, garlic. We love fresh flowers too. I love to read Stephen King, books like that. I could sit outside and read a book all day if I could.

Q: What is your favorite fried food?

A: My homemade fried chicken or McDonald's French fries.